

Step2 - 3 Years Warranty

Step2 provides a 3-year warranty - when properly used in accordance with the general warranty terms & conditions. If the product does not reach you in good condition or if there are other problems, please contact your dealer or point of sale where you purchased the product. Please note, there may be additional warranty terms & conditions in the manual of the product.

Step2 reserves the right not to provide a guarantee if:

- no original sales receipt can be presented;
- natural effects of weather conditions on the product have caused warping and splitting of product that do not have a negative impact on the construction;
- the Step2 product is used for purposes other than those for which it was designed;
- a method of assembly is used other than the method indicated;
- technical repairs have been carried out unprofessionally;
- the Step2 product is used in public places like schools and day-care nurseries;
- the Step2 product is rented to third parties;
- the regular monitoring and where appropriate replacement of parts, screws and joints has been omitted.

